The REB has received a number of reports regarding serious problems with Zoom as a platform for gathering data. Given these adverse events, the REB discourages researchers in using Zoom for their interviews or focus groups.

The REB has received this report on Zoom that may be of interest to researchers: https://portswigger.net/daily-swig/zoom-security-devs-announce-feature-freeze-and-enhanced-bug-bounty-program

UWindsor researchers are currently drafting a 'best practices' for online platforms which the REB will post once completed.