

# **COMMUNITY ASSISTANT – Community Engagement**

## **POSITION DESCRIPTION**

Department: Housing & Residence Life

Division: Office of Student Experience

Reports to: Residence Life Coordinators & Residence Life Team Leader

Updated: October 2024

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### **POSITION PURPOSE:**

The Community Assistant – Community Engagement is a student staff member with prior Residence Life and/or leadership experience who coordinates residence life learning experiences related to overall community engagement and in line with the Residence Curriculum. They also provide support to their residence community.

### **KEY POSITION FUNCTIONS:**

#### **1. Learning Strategies/Programming**

- Assist in coordinating aspects of the departmental community engagement projects/initiatives including:
  - Serve as the chair and oversee the work of Windsor Inter-Residence Council (WIRC)
  - Work with the Residence Council to provide and promote a minimum of one monthly program/learning experience
- Work with Residence Council to host a weekly Windsor Wednesday themed initiative Promote Blue & Gold Recognition program & assist with planning and coordinating Blue & Gold Recognition Reception
- Sit on the University's Student Senate (class schedule permitting)
- Liaise and partner with on- and off-campus clubs and organizations to host and promote community engagement programming (ex. campus clean up day, UWindsor Proud initiatives, Relay for Life)

#### **2. Community Development, Management & Support**

- Foster a positive, friendly, inclusive atmosphere conducive to learning and facilitate the development of healthy, friendly relationships among residents
- Encourage an environment that celebrates diverse perspectives and fosters belonging for students from all backgrounds, including but not limited to racialized, 2SLGBTQIA+, and students with additional needs
- Recognize and refer students with mental, emotional, academic or physical concerns to other professionals on campus or within the community
- Be a visible presence in your community and embrace opportunities for meaningful and impromptu conversations with all residents

#### **3. Administration & Communication**

- Attend and participate in training on specified dates
- Attend and participate in regular meetings
  - Weekly 1:1 meetings with supervisor
  - Minimum bi-weekly meetings with WIRC committee
  - Weekly Residence Life Team meetings
- Assist with check in and check out of residents
- Adhere to a timely response to staff and students and timely submission of reports
- Assist with marketing, recruitment campaigns and departmental events/programs
- Maintain confidentiality in accordance with the Freedom of Information and Privacy Act and the policies/expectation of Housing & Residence Life

#### **4. Leadership Development for Residents and Personal Development**

- Promote student leadership opportunities, particularly residence opportunities
- Participate in professional development sessions promoted by the Residence Life Management Team

#### **5. On-Duty Responsibilities and Facilitating Student Conduct Process**

- Explain and enforce Residence Policies & Procedures, the Residence Community Standards, Residence Student Conduct Process and the Residence License and Meal Plan Agreement and other rules and regulations of the University
- Respond to, document and report all violations of the Residence Policies & Procedures, Residence Community Standards, Residence License & Meal Plan Agreement, emergencies or facilities issues
- Adhere to on-duty shifts schedule and conduct responsibilities
- Assist others while on duty including other Resident Assistants, Community Assistants, Residence Life Coordinator and/or Special Constable Services
- Accept full responsibility for the use of master keys, access codes, peps and all accessible keys
- Know and execute emergency procedures including evacuation procedures
- Support and check in with Desk Assistants throughout shift

#### **6. Role Modelling**

- Serve as a responsible and positive ambassador of Housing & Residence Life
- Maintain appropriate and respectful boundaries with all residents
- Make appropriate personal lifestyle choices that reflect your commitment to Residence Life, inclusivity of all community members and commitment to academic success

#### **7. Team Development**

- Act as a team player and support the work and/or challenges of assigned building team and the Residence Life Staff as a whole
- Contribute to a positive team dynamic through on-going communication and working to respectfully resolve conflicts
- Be available to the staff team and Residence Life Coordinator and contribute to special projects
- Assist with the planning of the monthly team socials, holiday social and Year End Banquet

#### **8. Assisting with Residence Facilities**

- Monitor and report the physical conditions of the residence community
- Maintain cleanliness of personal accommodations as well as floor facilities to create a welcoming environment
- Assist with opening and closing of buildings at the beginning and end of the academic year
- Refer serious facilities concerns or on-going issues with work order to Facilities Coordinators
- Respond to requests from housekeeping to assist in keeping areas clean

#### **10. Other Duties as Assigned**

- Circumstances may arise that necessitate the transfer of this position within the residence system and Residence Life Staff team, or the adjustment of duties assigned during the term of this position

#### **SCOPE AND ORGANIZATIONAL STRUCTURE:**

The Community Assistant is one of approximately 50 student staff within Housing & Residence Life. They receive direction from the Team Lead, Residence Life and a Residence Life Coordinator. The Community Assistant is also responsive to requests from the Department Head, Residence Facilities Manager and other residence staff when needed.

**RATE OF PAY:** \$10,500 for academic year based on approximately 17 hours/week

**NOTE:** Community Assistants are required to live in residence for the duration of their contract, are responsible for all fees associated with living in residence and must agree and abide by the Residence License & Meal Plan Agreement. Community Assistants are guaranteed a single room and semi-private or private bathroom at a special staff rate.