Office of Quality Assurance

Location: Room 2245 Centre for Engineering Innovation (CEI)

Frequently Asked Questions:

1. **What is the Office of Quality Assurance?**

   The Office of Quality Assurance coordinates the **Institutional Quality Assurance Process (IQAP)** at the University of Windsor. **The University of Windsor Institutional Quality Assurance Process (IQAP) guide** (available at: https://www.uwindsor.ca/qualityassurance/793/quality-assurance-frameworks) outlines the quality assurance process at the University of Windsor. It is based on the *Ontario Quality Assurance Framework.*

   It assists programs with the following processes:

   A.) **New Program Development:**
   - New degree program proposals (undergraduate and graduate)
   - Graduate diplomas, fields and collaborative programs
   - Undergraduate certificate and diplomas
   - Major program modifications

   B.) **Cyclical Program Review:**
   - All existing graduate and undergraduate programs must undergo a periodic review at least once every 8 years according to an established schedule.

2. **Is There a Role for Me as New Faculty Member?**

   You may have ideas to discuss with your AAU Head and Dean about New Program ideas and proposals, and you may be asked to assist in varying ways in the development of the department's scheduled Cyclical Review. You would consult first with your AAU Head and then discuss further plans with the IQAP Office.

3. **Whom Do I Contact for More Information?**

   For more information about the quality assurance processes, please contact the Quality Assurance Office:

   - **Penny Kollar**, IQAP Administrator, pkollar@uwindsor.ca or Extension 2114
   - **Svetlana Georgieva**, Graduate Administrative Services Facilitator, svetlana@uwindsor.ca or Extension 2104
   - **Dr. Edwin Tam**, Acting Associate Vice-President, Academic, edwintam@uwindsor.ca