

STUDENT ACCOUNTS OFFICE

Welcome to the University of Windsor! The most detailed and up to date information is available at www.uwindsor.ca/finance/student-accounts. Information regarding your personal school finances can be viewed through your UWinsite Student account.

Below is a list of important information that you will need to know to start your University career:

- The UPass will allow full time students to use Transit Windsor bus services. Please contact the UWSA to pick up your pass by appointment only (uwsa@uwindsor.ca) or to OPT-out if you live outside the Transit Windsor service area.
- To opt out of the drug and dental plan, please follow instructions on your UWinsite Student account.
- After August 1, students can check their Statement of Accounts online through the UWinsite Student account. Unpaid accounts will incur interest on all amounts that are outstanding and past due.
- Fees are due within 24 hours of registration if past the due date.
- **Fees are due on or before the following dates:**
 - **Fall: August 15**
 - **Winter: December 15**
 - **Summer/Intercession: May 15**

***Once you register, you are responsible for the fees associated with those classes. If you choose not to attend the University of Windsor, you are responsible for formally withdrawing from your courses through UWinsite Student. Failure to attend classes does not constitute a withdrawal and you will still be responsible for paying the fees.

Special Note to Parents/Sponsors

While we understand that many parents help students throughout their post-secondary years, specific information regarding student accounts cannot be shared with anyone other than the student due to privacy laws. Students can authorize the release of some financial information to a third party through their UWinsite Student account.

Hours of Operation

We hope you find this new and exciting step in your life to be an enjoyable experience and we are here to help! Please contact the Student Accounts office with any questions and concerns. To protect the health and safety of our campus community and support the work of public health agencies in the face of the 2019 Novel Coronavirus (COVID-19) outbreak, the Cashier's Office is closed to walk-in traffic. We continue to be available via email at cashiers@uwindsor.ca. Please use this email address to submit documentation (attached as PDFs) or to request documentation. We will respond in kind. Our phone line - 519-253-3000 ext. 3307 - is also open from 10 a.m. - noon and 2 p.m. - 4 p.m. Monday to Friday.

Phone: 519-253-3000 ext. 3307

Email: cashiers@uwindsor.ca