



Frequently Asked (Internet) Questions

Which WiFi network do I use?

You'll notice these Wi-Fi networks at the residence:

Rodzik Hall

This is the main network for residents. All you need to do is enter the following password on your device, and you're in: "4internet!"

Rodzik Hall - Personal

This network offers enhanced support for Private Networking (PAN) features to enable devices to communicate with each other over Wi-Fi.

What is Private Area Networking (PAN)?

This special feature of the service dedicates a special, private network to you and only you. You'll be assigned a unique password key that will enable support for Google Home, Alexa, SONOS speakers, printers, and other "smart" devices that need to communicate with each other on the network to function.

Can my guests access WiFi?

Yes, your guests may use the main network Wi-Fi whenever they visit.

Do I need to provide my own router?

No. The internet ports in your bedroom will work automatically when you connect a device, and the building-wide Wi-Fi can be used without a router.

How much bandwidth do I need?

The internet service at the residence will enable streaming 4K video on services such as Netflix without stuttering or stalling, and each device you connect will have its own dedicated bandwidth.

How do I get help if I need it?

Our internet help desk is available by phone during business hours and by email anytime.

Where does the WiFi work?

Wherever you go, you can expect to have a strong Wi-Fi signal. Many wireless access points are throughout the property, and you'll have full Wi-Fi coverage everywhere.

What's this device attached to my bedroom wall?

It's a wireless access point, and there are hundreds of them placed throughout to ensure a fast, reliable Wi-Fi experience. There are wired Ethernet ports, too, if desired.



Need help?

We all need a little help sometimes and we've got options for you. Here are the details for our internet help desk:

[<https://rodzikhall.campuswifi.ca>] (web)
help@campuswifi.ca (email)
[226.216.3555] (phone)

