

## University of Windsor

### Student Awards & Financial Aid: Consumer Information

U.S. Department of Education, Federal Student Aid, Foreign Schools Disclosure Requirements

The Higher Education Opportunity Act (HEOA) of 2008 requires institutions participating in the Title IV, HEA Federal Student Aid (Direct Loan) program to provide students with the following consumer information:

| Topic/Category   | Description   |
|--|---|
| <b>Student Financial Aid Information</b>   | Please refer to the <a href="https://www.uwindsor.ca/studentawards/us-federal-student-aid">Student Awards &amp; Financial Aid</a> website for Title IV, HEA Federal Student Aid (Direct Loan) program information. ( <a href="https://www.uwindsor.ca/studentawards/us-federal-student-aid">https://www.uwindsor.ca/studentawards/us-federal-student-aid</a> )  |
| <b>Students with Disabilities</b>  | Information about facilities and services available to students with disabilities can be obtained from the <a href="https://www.uwindsor.ca/studentaccessibility/">Student Accessibility Services Office</a> . ( <a href="https://www.uwindsor.ca/studentaccessibility/">https://www.uwindsor.ca/studentaccessibility/</a> )  |
| <b>Price of Attendance</b>   | To access information related to Price of Attendance, please visit the following: <ul style="list-style-type: none"><li>- tuition and fee information is available through the <a href="https://www.uwindsor.ca/finance/student-accounts">Student Accounts Office</a> (<a href="https://www.uwindsor.ca/finance/student-accounts">https://www.uwindsor.ca/finance/student-accounts</a>)</li><li>- textbook (used and new) are available through the University's <a href="https://www.uwindsor.ca/bookstore/">Campus Bookstore</a> (<a href="https://www.uwindsor.ca/bookstore/">https://www.uwindsor.ca/bookstore/</a>)</li><li>- for room and board information, please visit <a href="http://www.uwindsor.ca/residence/">Residence Services</a> (<a href="http://www.uwindsor.ca/residence/">http://www.uwindsor.ca/residence/</a>)</li><li>- <a href="http://www.citywindsor.ca/residents/transitwindsor/Pages/Transit-Windsor.aspx">Transit Windsor</a> provides bus schedules, maps and fare information (<a href="http://www.citywindsor.ca/residents/transitwindsor/Pages/Transit-Windsor.aspx">http://www.citywindsor.ca/residents/transitwindsor/Pages/Transit-Windsor.aspx</a>)</li></ul>  |
| <b>Refund Policy, Requirements for Withdrawal and Return of Title IV Financial Aid</b> | <ul style="list-style-type: none"><li>- Information on tuition, fees and the University of Windsor tuition refund policy can be obtained through the <a href="https://www.uwindsor.ca/finance/student-accounts">Student Accounts Office</a> (<a href="https://www.uwindsor.ca/finance/student-accounts">https://www.uwindsor.ca/finance/student-accounts</a>)</li><li>- The Tuition Fee Refund Policy and Deadlines for graduate students are available through the <a href="https://www.uwindsor.ca/graduate-studies/356/important-dates">Faculty of Graduate Studies</a>. (<a href="https://www.uwindsor.ca/graduate-studies/356/important-dates">https://www.uwindsor.ca/graduate-studies/356/important-dates</a>)</li></ul> Inquiries regarding the requirements and procedures for official withdrawal can be made through the <a href="http://www.uwindsor.ca/registrar/">Office of the University Registrar</a> . ( <a href="http://www.uwindsor.ca/registrar/">http://www.uwindsor.ca/registrar/</a> ) <ul style="list-style-type: none"><li>- Requirements for Return of Title IV, HEA loan aid can be accessed via the <a href="https://www.uwindsor.ca/studentawards/us-federal-student-aid">Student Awards &amp; Financial Aid</a> website. (<a href="https://www.uwindsor.ca/studentawards/us-federal-student-aid">https://www.uwindsor.ca/studentawards/us-federal-student-aid</a>)</li></ul> |
| <b>Academic Programs, Faculties and Departments, Instructional Facilities</b>          | <p>Current degree undergraduate and graduate degree programs, certificate and diploma programs and professional education programs, as well as information on faculties and departments can be found on the University of Windsor website, <a href="http://www.uwindsor.ca/66/academic-programs">Academic Programs</a> link. (<a href="http://www.uwindsor.ca/66/academic-programs">http://www.uwindsor.ca/66/academic-programs</a>)</p> <ul style="list-style-type: none"><li>- Information on instructional facilities can be accessed via the <a href="http://apps.medialab.uwindsor.ca/classrooms/">Classroom Database</a>. (<a href="http://apps.medialab.uwindsor.ca/classrooms/">http://apps.medialab.uwindsor.ca/classrooms/</a>)</li><li>- A University of Windsor <a href="http://web2.uwindsor.ca/pac/campusmap/index.php">Campus Map</a> is also available online. (<a href="http://web2.uwindsor.ca/pac/campusmap/index.php">http://web2.uwindsor.ca/pac/campusmap/index.php</a>)</li><li>- A list of <b>ineligible</b> Title IV programs can be found <a href="https://www.uwindsor.ca/studentawards/us-federal-student-aid">here</a>. (<a href="https://www.uwindsor.ca/studentawards/us-federal-student-aid">https://www.uwindsor.ca/studentawards/us-federal-student-aid</a>)</li></ul>  |

|   |  |
|---|--|
| <b>School and Program Accreditation, Approval, or Licensure</b> | The <a href="https://www.ontario.ca/page/education-and-training">Ministry of Colleges and Universities</a> has information on associations, agencies, or government bodies that accredit, approve, or license an Ontario postsecondary school and its programs. (https://www.ontario.ca/page/education-and-training)   |
| <b>Federal Student Aid Penalties for Drug Law Violations</b>    | Information on the penalties associated with drug-related offenses under existing section 484(r) of the HEA can be accessed through the U.S. <a href="https://uscode.house.gov/view.xhtml?req=(title:20%20section:1091%20edition:prelim)">Department of Education</a> . (https://uscode.house.gov/view.xhtml?req=(title:20%20section:1091%20edition:prelim))   |
| <b>UWindsor Policy on Alcohol</b>                               | Information on the <a href="https://www.uwindsor.ca/studentexperience/sites/uwindsor.ca.studentexperience/files/policy_on_alcohol_use_0.pdf">University of Windsor's Alcohol Policy</a> . (https://www.uwindsor.ca/studentexperience/sites/uwindsor.ca.studentexperience/files/policy_on_alcohol_use_0.pdf)  |
| <b>Vaccinations Policy</b>                                      | Immunization information for students is available on the <a href="https://www.uwindsor.ca/wellness/327/health-services">Student Health Services</a> website. (https://www.uwindsor.ca/wellness/327/health-services)   |
| <b>Textbook Information</b>                                     | Information regarding courseware and textbooks can be found on the <a href="https://www.uwindsor.ca/bookstore/">University Bookstore</a> website. (https://www.uwindsor.ca/bookstore/)   |
| <b>Drug and Alcohol Abuse Prevention</b>                        | <ul style="list-style-type: none"> <li>- <a href="https://www.uwindsor.ca/wellness/327/health-services">Student Health Services</a> (https://www.uwindsor.ca/wellness/327/health-services) provides information for students relating to drug and alcohol abuse prevention.</li> <li>- Employees can access information relating to drug and alcohol abuse through the University of Windsor <a href="https://www.uwindsor.ca/humanresources/740/employee-mental-health-resources">Employee Assistance Program</a>. (https://www.uwindsor.ca/humanresources/740/employee-mental-health-resources)</li> </ul> |
| <b>Degree Completion Rates</b>                                  | The University of Windsor is required by the Ministry of Colleges and University to make data regarding <a href="https://www.uwindsor.ca/institutional-analysis/mtcu-indicators">graduation rates</a> available for students. (https://www.uwindsor.ca/institutional-analysis/mtcu-indicators)   |
| <b>Retention Rates</b>  | The Council of Ontario Universities has created <a href="https://www.uwindsor.ca/common-university-data-ontario/">Common University Data Ontario (CUDO)</a> to provide access to information about Ontario Universities. The University of Windsor has published key data, including the retention rate of first-time, full-time first year students to second year. (https://www.uwindsor.ca/common-university-data-ontario/)   |
| <b>Employment Rates</b>   | The University of Windsor is required by the Ministry of Colleges and Universities to make data regarding <a href="https://www.uwindsor.ca/institutional-analysis/311/mcu-key-performance-indicators">employment rates</a> available for students. (https://www.uwindsor.ca/institutional-analysis/311/mcu-key-performance-indicators)   |
| <b>Intercollegiate Athletic Program Participation</b>           | Information on varsity sports is available through the <a href="http://golancers.ca/">University of Windsor Lancers</a> website. (http://golancers.ca/)  |
| <b>Fire Safety</b>  | Fire safety and evacuation procedures are available through the <a href="http://www.uwindsor.ca/safety/firesafety">Office of Health &amp; Safety</a> . (http://www.uwindsor.ca/safety/firesafety)  |
| <b>Privacy of Student Records</b>                               | The University of Windsor is committed to the health, safety, and well-being of all members of the university community. We are committed to protecting personal information and confidentiality through <a href="http://www.uwindsor.ca/registrar/notice-of-disclosure-and-use-of-personal-information-fippa">Government and University policies</a> . (http://www.uwindsor.ca/registrar/notice-of-disclosure-and-use-of-personal-information-fippa)  |

|  |  |  |
|--|--|--|
| <b>Student Loan Information</b>  | Information is published by the U.S. Department of Education regarding loan availability, including information about rights and responsibilities of students and schools under <a href="https://studentaid.gov/h/apply-for-aid/fafsa">Title IV, HEA loan programs</a> . (https://studentaid.gov/h/apply-for-aid/fafsa)  |  |
| <b>National Student Loan Data System (NSLDS)</b>   | <a href="https://nslds.ed.gov/nslds/nslds_SA/">The National Student Loan Data System (NSLDS)</a> (https://nslds.ed.gov/nslds/nslds_SA/) is the national database of information about loans and grants awarded to students under Title IV of the Higher Education Act (HEA) of 1965. Title IV HEA loan information is submitted to the National Student Loan Data System (NSLDS), and is accessible by guaranty agencies, lenders, and schools determined to be authorized users of the data system.   |  |
| <b>Entrance &amp; Exit Counseling for Student Loan Borrowers</b>   | Direct Loan applicants are required to complete online Direct Loan Entrance & Exit Counselling through the <a href="https://studentloans.gov">studentloans.gov</a> website (https://nslds.ed.gov/nslds/nslds_SA/). For information on this and other requirements of the Direct Loan program, please refer to the <a href="http://www.uwindsor.ca/studentawards/us-federal-student-aid">http://www.uwindsor.ca/studentawards/us-federal-student-aid</a> website. (http://www.uwindsor.ca/awards/us-federal-funding)  |  |
| <b>Private Loan Self-Certification Form</b>  | Upon request, the University of Windsor will provide a private education loan applicant the self-certification form for private education loans required under Section 128(e)(3) of the Truth in Lending Act (15 U.S.C. 1638(e)(3)), and the information required to complete the form, to the extent the school possesses the information.  |  |
| <b>Code of Conduct for Education Loans</b>   | <p>The Code of Conduct for Education Loans prohibits a conflict of interest with the responsibilities of an agent of the school with respect to private education loans. The code of conduct specifically prohibits:</p> <ul style="list-style-type: none"> <li>- Revenue-sharing arrangements with any lender</li> <li>- Receiving gifts from a lender, a guarantor, or a loan service</li> <li>- Contracting arrangements providing financial benefit from any lender or affiliate of a lender</li> <li>- Directing borrowers to particular lenders, or refusing or delaying loan certifications</li> <li>- Accepting offers of funds for private loans</li> <li>- Call center or financial aid office staffing assistance</li> <li>- Advisory board compensation</li> </ul> |  |
| <b>Contact Information for Assistance in Obtaining Information about Title IV, HEA Federal Student Aid</b> | <a href="#">Student Awards &amp; Financial Aid</a><br>Chrysler Hall Tower, Room 102<br>401 Sunset Avenue, Windsor, ON N9B 3P4  | Website: <a href="http://www.uwindsor.ca/awards/us-federal-funding">http://www.uwindsor.ca/awards/us-federal-funding</a><br>Email: <a href="mailto:usfinaid@uwindsor.ca">usfinaid@uwindsor.ca</a><br>Phone: 519-253-3000 Ext. 3300 |